Margaret Adams

Frontend Software Engineer ○ Portland, OR

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Experience

Senior Software Engineer   Jul 2021 - Aug 2023
Boundless Immigration, Remote & Seattle, WA

- Worked on a cross functional team focused on improving customer acquisition and onboarding experience, while driving conversion and return customers
- Contributed to a new MUI based internal component library, transferring those designs toward a component library in Typescript with Storybook
- Helped refine plans to deliver as much as possible and finding ways to cut scope that minimally impacted end users
- Led Ruby on Rails book club for Frontend and Full Stack engineers looking to advance their Rails experience

Frontend Engineer II   Sep 2017 - May 2021
Frontend Engineer I   Jan 2016 - Sep 2017
Simple Finance Technology Corp // Portland, OR

- Implemented a variety of new features on the customer facing banking application in React/Redux, integrating with many internal and external APIs and third party services (Salesforce, Plaid, Segment, IDology)
- Proposed plans to the company for a customer education product enhancement and had the plan approved for development
- Organized two learning groups with 6-8 engineers across levels and departments meeting biweekly: a Typescript book club and a group participating in our mentorship program (the latter group earning four promotions across members)

Internal Engineer (Full Stack)   Sep 2014 - Dec 2015
Simple Finance Technology Corp, Portland, OR

- Delivered tool updates with minimal design/product support in internal systems used for account management, risk profiling, and fraud controls
- Navigated massive legacy Ruby on Rails app with a multitude of Javascript frameworks: switching between React, Ember, JQuery, a custom built framework, Mootools, and vanilla Javascript.
- Worked directly with agents to ensure updates met their needs and fit within their existing workflows, while leveraging my own background on Customer Support team to guide thinking

Customer Support Representative   Mar 2013 - Sep 2014
Simple Finance Technology Corp, Portland, OR

- Gathered and analyzed data from customer contact to support product recommendations
- Helped customers over the phone, by support message, and on Twitter while consistently achieving top rankings on production

Skills

Typescript
React/Redux
Javascript, HTML, CSS
Salesforce, Plaid, IDology, FrontChat, Stripe, HubSpot integrations
Some Ruby on Rails

Recent Projects

Phone Number Registration - Lead
Gather user phone numbers at registration to drive sales, implement analytics to track guardrail metrics

Milestone Tracker - Lead
Document API spec for feature providing extensive post-application information for immigrants and data inputs to keep track of various milestones along their journey.

Education + Certifications

Scrum.Org
Online // Fall 2020
Professional Scrum Master I

Women Who Code Workshop
Portland, OR // Spring 2019
Beyond the Senior Engineer: Software Architecture 201

Pacific Northwest College of Art
Portland, OR
Fundamentals of UX Design

Lewis & Clark College
Portland, OR
Bachelor of Arts in Sociology/Anthropology, emphasis in Studio Art